

**EUROPEAN
CURRICULUM VITAE
FORMAT**



PERSONAL INFORMATION

Surname(s) / First name(s)	Ivona Vrdoljak Raguž
Address(es)	Lapadska obala 7, Dubrovnik, Croatia
Telephone(s)	00385 20/4445 902
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E-mail(s), Web address(s)	ivrdolja@unidu.hr
Nationality(-ies)	Croatian
Date of birth	1979
Identification number from Records of Scientific Workers	266654

WORK EXPERIENCE

• Dates (from – to)	30.11.2001-28.02.2002
Name and address of employer	Mediator Ltd. Dubrovnik
Type of business or sector	Commercial Sector
Occupation or position held	Choragus of the store assortment
Main activities and responsibilities	Managing the commercial business
• Dates (from – to)	01.03.2002-30.10.2005
Name and address of employer	Faculty of Tourism and Foreign Trade, Lapadska obala 7
Type of business or sector	Management
Occupation or position held	Junior researcher-assistant
Main activities and responsibilities	Exercises and seminars at the courses Management, Purchasing Management and Management of Tourism Enterprises
• Dates (from – to)	01.11.2005-30.06.2009
Name and address of employer	University of Dubrovnik, Department of Economics and Business Economics
Type of business or sector	Management
Occupation or position held	Assistant
Main activities and responsibilities	Exercises and seminars at the courses Management, Purchasing Management, Sales Management, Management of Tourism Enterprises and Strategic Management
• Dates (from – to)	01.07.2009 – 11.07.2010
Name and address of employer	University of Dubrovnik, The Department of Economics and Business Economics
Type of business or sector	Management
Occupation or position held	Senior assistant
Main activities and responsibilities	Lectures at the courses: Management, Purchasing Management, Human Resources Management
• Dates (from – to)	12.07.2010 – 31.05.2011
Name and address of employer	University of Dubrovnik, The Department of Economics and Business Economics
Type of business or sector	Management
Occupation or position held	Assistant professor
Main activities and responsibilities	Lectures at the courses: Management, Purchasing Management, Sales Management, Human Resource Management, Strategic Management

• Dates (from – to)	01.06.2011 – 30.09.2014
Name and address of employer	University of Dubrovnik, Department of Economics and Business Economics
Type of business or sector	Head of the Department of Economics and Business Economics, University of Dubrovnik
Occupation or position held	Managing the Department
Main activities and responsibilities	Managing the Department. At the Department of Economics and Business teaching courses: Management, Purchasing Management, Sales Management, Human Resource Management, Strategic Management

• Dates (from – to)	01.10.2014 – 30.09.2016
Name and address of employer	University of Dubrovnik, Rectors Office
Type of business or sector	Vice Rector for Business and Finance
Occupation or position held	Managing the Department
Main activities and responsibilities	Vice Rector responsible for business and finance at the University of Dubrovnik. At the Department of Economics and Business teaching courses: Management, Purchasing Management, Sales Management, Human Resource Management, Strategic Management, Corporate Governance, Leadership. At the University of Osijek (doctoral study level, course: Organisational Behaviour)

• Dates (from – to)	28.01.2014 – 30.09.2019
Name and address of employer	University of Dubrovnik, Department of Economics and Business Economics
Type of business or sector	Management
Occupation or position held	Associate professor
Main activities and responsibilities	Lectures at the courses: Management, Human Resource Management, Strategic Management, Leadership, Corporate Governance

• Dates (from – to)	1.10.2019 - today
Name and address of employer	University of Dubrovnik, Department of Economics and Business Economics
Type of business or sector	Management
Occupation or position held	Full professor
Main activities and responsibilities	Lectures at the courses: Management, Human Resource Management, Strategic Management, Leadership, Corporate Governance

EDUCATION

Date	1985-1993
Place of education	Split
Name and type of organisation providing education	Primary school "Ruđer Bošković", Croatia
Title or qualification awarded	Primary school education

Date	1993-1997
Place of education	Split
Name and type of organisation providing education	First Grammar School Split, Croatia
Title or qualification awarded	Secondary school education

Date	1997-2001
Place of education	Dubrovnik
Name and type of organisation providing education	University of Split, Faculty of Tourism and Foreign Trade, Dubrovnik, Croatia
Title or qualification awarded	University diploma, Bachelor of Science

Date	2002-2005
Place of education	Dubrovnik
Name and type of organisation	University of Split, Faculty of Tourism and Foreign Trade, Dubrovnik, Croatia

providing education	
Title or qualification awarded	Master of Science (social sciences, field of Economics)

Date	2006-2009
Place of education	Split
Name and type of organisation providing education	University of Split, Faculty of Economics Split, Croatia
Title or qualification awarded	Doctor of Science (social sciences, field economics)

TRAINING

Year	June 2005
Place of training	Dubrovnik
Name and type of organisation providing training	University of Dubrovnik, Croatia
Principal subjects/Occupational skills covered	Methodical standards for the higher education

Year	June 2005
Place of training	Dubrovnik
Name and type of organisation providing training	University of Dubrovnik, Croatia
Principal subjects/Occupational skills covered	Initiation of Bologna process in scientific and education system in the Republic of Croatia

Year	May 2011
Place of training	Leeds, UK
Name and type of organisation providing training	Leeds Metropolitan University, UK
Principal subjects/Occupational skills covered	Guest lecturer: Strategic management and leadership

Year	June 2011
Place of training	Zagreb
Name and type of organisation providing training	University of Zagreb, Croatia
Principal subjects/Occupational skills covered	Workshop: "From the idea to the successful proposal", TEMPUS OPUS project

Year	March 2012
Place of training	Viana do Castelo, Portugal
Name and type of organisation providing training	Instituto Politecnico de Viana do Castelo, School of Management and Technology, Portugal
Principal subjects/Occupational skills covered	Guest lecturer: Strategic management and tourism

Year	May 2012
Place of training	Dubrovnik
Name and type of organisation providing training	Croatian Employers' Association
Principal subjects/Occupational skills covered	Workshop: EU funds for Croatian users (current and future prospects)

Year	May 2013
Place of training	Sevilla, Spain
Name and type of organisation providing training	Universidad de Sevilla, Facultad de Ciencias Económicas y Empresariales Departamento de Economía Financiera y Dirección de Operaciones, Spain

Principal subjects/Occupational skills covered	Guest lecturer: Strategic leadership
Year	May 2014
Place of training	Palermo, Italy
Name and type of organisation providing training	Universita degli studi di Palermo, Dipartimento di Economia, Italy
Principal subjects/Occupational skills covered	Guest lecturer: Strategic leadership and Corporate Governance
Year	March 2015
Place of training	Gdynia, Poland
Name and type of organisation providing training	Gdynia Maritime University, Faculty of Entrepreneurship and Quality, Poland
Principal subjects/Occupational skills covered	Guest lecturer: Strategic leadership and Corporate Governance
Year	September 2015
Place of training	Zagreb
Name and type of organisation providing training	World Bank
Principal subjects/Occupational skills covered	Workshop: University funding agreements
Year	June 2016
Place of training	Ostrava, Czech Republic
Name and type of organisation providing training	Technical University Ostrava, Faculty of Economics, Ostrava, Poland
Principal subjects/Occupational skills covered	Training for the academic staff
Year	September 2016
Place of training	Zagreb
Name and type of organisation providing training	World Bank
Principal subjects/Occupational skills covered	Workshop: University funding agreements
Year	April 2017
Place of training	Dubrovnik
Name and type of organisation providing training	University of Dubrovnik and Agency for mobility and EU programmes
Principal subjects/Occupational skills covered	Workshop: Horizon 2020
Year	May 2017
Place of training	Dubrovnik
Name and type of organisation providing training	EBRD and Raiffaisenbank Austria
Principal subjects/Occupational skills covered	Workshop: Women entrepreneurship
Year	June 2017
Place of training	Valetta, Malta
Name and type of organisation providing training	University of Malta, Faculty of Economics, Management and Accounting, Valetta, Malta
Principal subjects/Occupational skills covered	Training for the academic staff

Year	March 2018
Place of training	Prilep, Macedonia
Name and type of organisation providing training	University of Prilep, Faculty of Economics Bitola, Macedonia
Principal subjects/Occupational skills covered	Training for the academic staff

Year	May 2018
Place of training	Brno, Czech Republic
Name and type of organisation providing training	Mendel University Brno, Faculty of Economics, Brno, Czech Republic
Principal subjects/Occupational skills covered	Guest lecturer: Strategic Management

Year	June 2018
Place of training	Valencia, Spain
Name and type of organisation providing training	University of Valenica Faculty of Economics, Valenica, Spain
Principal subjects/Occupational skills covered	Training for the academic staff

Year	June 2019
Place of training	Vilnius, Lithuania
Name and type of organisation providing training	Mykolas Romeris University, Faculty of Economics, Lithuania
Principal subjects/Occupational skills covered	Training for the academic staff

Year	January 2020
Place of training	Kranj, Slovenia
Name and type of organisation providing training	Nova University, Faculty of Government and European Studies, Kranj, Slovenia
Principal subjects/Occupational skills covered	Training for the academic staff

PERSONAL SKILLS AND COMPETENCIES

Mother tongue(s)

Croatian

Other language(s)

Language	English language
Speaking	Very good
Writing	Very good
Understanding (listening and reading)	Very good

Language	Italian language
Speaking	Very good
Writing	Very good
Understanding (listening and reading)	Very good

**SOCIAL SKILLS AND
COMPETENCIES**

The work with people at the office, holding lectures and field work, communication skills and motivation of people as an ordinary praxis

**ORGANISATIONAL SKILLS AND
COMPETENCIES**

Ivona Vrdoljak Raguž, PhD participated as researcher and project manager at several national scientific and professional projects. Participation in the development of scientific research projects financed by the Ministry of Science and Sports of the Republic of Croatia: "Strategy of Dubrovnik-Neretva County" (from 1996 to 2003) - Faculty of Tourism and Foreign Trade in Dubrovnik (led by Hamid Džubur, PhD, project code: 0033001), "Croatia in the European tourism market in terms of globalization" (from 2003 to 2006) - Faculty of Tourism and Foreign Trade in Dubrovnik (led by Vesna Vrtiprah, PhD, project code: 0033002), "Corporate Strategy-Present Future" (from 2007 to 2012) - Faculty of Economics Rijeka (led by Ivan Mencer, PhD, project code: 081-0000000-1270), "The impact on the success of the strategy chosen programme of improving business processes" (from 2007 to 2012) - Faculty of Economics Split: (led by Želimir Dulčić, PhD, project code: 055-0553032-1143). Participation in the development of professional project: "Integrated management of the movement of ships and passengers on sea cruises in the port of Dubrovnik", client Dubrovnik Port Authority, March 2011. Member of the team for the implementation of the ex ante evaluation of the Development Strategy of Dubrovnik - Neretva County 2011 - 2013. (Client: Dubrovnik-Neretva County). From March 2013 to March 2014 she was work package manager responsible for the development of methodology and co-ordination of research activities for all project partners at the project "Intermodal – Intermodality Model for the Development of the Adriatic Littoral Zone" financed by the European Union's IPA Adriatic Cross-Border-Cooperation programme. She has been a reviewer of the professional project: Local Action Plans Dubrovnik-Neretva County (summary of research) which was implemented in 2011 by the Department of Economics and Business at the University of Dubrovnik in the framework of the "Adriatic, small businesses and local development," Adriatico microimpresa e sviluppo 8192/Cospe/CRZ locale, in collaboration with the nonprofit organisation "DESA" from Dubrovnik. I. Vrdoljak Raguž was a project leader of the scientific project at the University of Dubrovnik: Clasterization of small hotel enterprises with the emphasis on business efficiency from 2013 to 2015. Vrdoljak Raguž was a researcher at the project financed by the city of Dubrovnik (Development of tourism strategy of Dubrovnik – development of cruising tourism). Vrdoljak Raguž, PhD was co-ordinator for the University of Dubrovnik for scientific projects financed by the European Union – ECONQUAL, OPERA, OPERA II and Start up nation. Vrdoljak Raguž was Vice Rector for Business and Finance at the University of Dubrovnik from 2014 to 2016, the President of the Academic Council of the Department of Economics and Business Economics, University of Dubrovnik, from 2011 to 2014, member of the Expert Council of the Department of Economics and Business, University of Dubrovnik in 2010 till 2014, member of the Senate of the University of Dubrovnik, Croatia, from June 2011 till October 2016, member of the Commission for the internal system of quality assurance and quality improvement at the University of Dubrovnik, from 2011 to 2013, secretary of the Commission of the course for tourist guides from 2011 and member of the working group for the preparation and drafting contracts for teaching science as activity with the Ministry of Education and Sports at the University of Dubrovnik from 2012 to 2014, president of the Council of the Professional study Financial Management from 2014 to 2016. Vrdoljak Raguž, PhD has been a member of organisation and programme committees of numerous international scientific

conferences. Vrdoljak Raguž, PhD is Associate Editor and Member of the Editorial Board of several international and national scientific journals. Vrdoljak Raguž is reviewer of numerous national and international journals, and national and international conferences. Vrdoljak Raguž has been participant of numerous seminars and professional trainings. She presented her work on 42 conferences at home and abroad. She has published more than 100 scientific papers and more than ten books / book chapters. Vrdoljak Raguž, PhD is a member of the Croatian Society of Economists and listed in the Registry of Scientists of Croatian Ministry of Science, Education and Sports under number 266654. She is also a member of the Academy of Management, European Academy of Management, BS Laboratory, Italy, South East Europe Corporate Governance Academic Network. She is President of NGO KRUG (Business Women) from 2019 till 2021 on national level. Her main research interests are strategic management, competitiveness, corporate governance, human resource management and leadership.

TECHNICAL SKILLS AND COMPETENCIES

Technical skills: Microsoft Office (Word, Excel, Access, Power Point, Publisher, Front Page, Outlook Express), Internet Explorer, SPSS

ARTISTIC SKILLS AND COMPETENCIES

Painting, singing, folklore

OTHER SKILLS AND COMPETENCIES

Fishing and gardening as a hobby

DRIVING LICENCE(S)

B category

ADDITIONAL INFORMATION

Dr. Vrdoljak Raguž is or was:

- Member of Croatian Economic Association.
- Member of European Academy of Management (EURAM).
- Member of Academy of Management (AOM).
- Member of Business System Laboratory.
- Member of South East Europe Corporate Governance Academic Network (SEE CGAN).
- Member of the Lab ReTMES - Research Team for Mediterranean Entrepreneurship and Startups.
- Member of the NGO Krug (Business Women).
- Vice president of the NGO Krug (Business Women) from 2019 to 2021.
- Active involvement with several Croatian and international companies and non-profit organisations (realisation of studies).